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## AODA Feedback Form

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is provincial legislation that aims to achieve a fully accessible Ontario. The Act makes Ontario the first jurisdiction in Canada to develop, implement and enforce mandatory accessibility standards. It applies to private, public and volunteer sectors.

Encore Mechanical values our customers, visitors and employees and we stive to meet everyone’s needs. We are committed to providing quality goods and services that are accessible to all persons that we serve.

Your feedback is important in helping us improve accessible services at Encore Mechanical.

**Date of Visit:** \_\_\_\_\_ **Time of Visit:** \_\_\_\_\_

What was the purpose of your visit today?

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Did we respond to your customer service need today? Yes \_\_\_\_\_ No \_\_\_\_\_

If no, please explain:

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Was our customer service provided to you in an accessible manner? Yes \_\_\_\_\_ No \_\_\_\_\_

If no, please explain:

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Please provide contact information if you wish to be contacted.

Name: \_\_\_\_\_ Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

If you have any questions or concerns please don’t hesitate to contact our office at 519-979-3572 or by email at info@encoremechanical.ca

**\*\*We can arrange for accessible feedback and alternate formats upon request\*\***